

## ESSENTIAL REFERENCE PAPER 'B'

### RECOMMENDATIONS AND ACTIONS:

A summary of the actions and recommendations of the Task and Finish group (in relation to taxi licensing) are set out below, cross referenced to the supporting evidence.

	evidence	purpose
<b>Recommend</b> the introduction of a convictions policy	Based on best practice, benchmarking and allied industry standards  Written evidence and support from police  Support from taxi driver reps	To make the process effective To safeguard residents and strengthen confidence in the system
<b>Recommend</b> that some decision making is devolved to officers	Already have a good example operating in Development Control – including calculation that decisions made by committee are 5 times the cost of devolved decision making.  Benchmarking against other authorities	To make the process efficient and economic
<b>Retain, unchanged:</b> <ul style="list-style-type: none"> <li>• Cycle of CRB checks</li> <li>• Knowledge test arrangements</li> <li>• Complaints system</li> <li>• Reminder schedule to drivers</li> <li>• Vehicle standards (Appx B of current policy)</li> </ul>	Although some points were raised by drivers looking to make the process 'easier' – there was no evidence that any of these standards should be lowered/reduced	To maintain an effective and efficient process in which residents can have confidence
<b>Retain, unchanged – but raise profile of</b> <ul style="list-style-type: none"> <li>• Driver dress code and driver code of</li> </ul>	Some concerns raised by driver reps although	To generally raise and maintain

conduct (Appx D of current policy) <ul style="list-style-type: none"> <li>Existing smoking rules</li> <li>Vehicle appearance standards (Appx B of current policy)</li> </ul>	no formal complaints received	standards
<b>Retain, unchanged – but re name and re launch</b> the ‘penalty points system’ (Appx E of current policy)	Feedback from driver reps	To retain an effective monitoring tool to maintain standards
Continue to have legal representation present when committee does meet	Benchmark from other Licensing Authorities	To maintain an effective and efficient decision making process in which residents can have confidence

Following the discussion session with driver representatives, there are four actions which the Task and Finish group are suggesting should be undertaken by officers.

<b>action</b>	<b>purpose</b>
To further evaluate the use of ‘uniform’ clothing with the wider driver group and with a view to possible sponsorship	To investigate whether there is wider support for the idea To evaluate the ‘economics’ of the idea
To further explore the idea of having a ‘gold standard’ driver scheme	To generally raise and maintain standards To set high local standards
To seek any future grants or sponsorship funding for In-Car security camera as opportunities arise	To promote community safety: for both passengers and drivers To evaluate the ‘economics’ of the idea
To continue to develop robust approaches to vehicle check joint operations with our partners	To promote community safety To ensure the process is as effective and efficient as possible